

LEGACY POLICY

The HOA Board provides clarifying language to policies within Legacy to better help homeowners understand what is allowed and not allowed.

BOARD COMMUNICATION

1. All Communications associated with the operation of the Legacy Community Association must be sent to the following e-mail address: info@legacyidahohoa.com. The Board will no longer respond to any social media posts or other platforms.
2. All Communications will first be submitted to the Association's day-to-day operations manager for review. If such manager can address the Communication, such manager shall do so at his/her earliest convenience. In all events, the manager will attempt to respond (in one fashion or another) within one week of receiving any such Communication. If additional time is needed to process the Communication, or if such Communication will be sent to the Board as provided below, the initial response shall state that additional time is required or that the Communication has been placed on the next Board agenda.
3. If the Communication cannot be adequately addressed by the day-to-day operations manager, such Communication shall be placed on the agenda of the next Board meeting and the Board shall address the same. The author of such Communication shall be notified of this action and shall have the right to participate in this Board meeting (either in person or remotely) but this participation may be limited only to his/her Communication. Once the Board renders a decision regarding this Communication, it shall be contained in the meeting minutes for the Board and published for the membership review.
4. Notwithstanding any of the foregoing, the Board, in its sole discretion, shall determine whether Communications contain constructive issues worthy of responses. Since the Board consists of volunteers, it will not engage in counter-productive or protracted discussions with individual members who are just airing grievances. The Board acts for the collective betterment of the Community, not the concerns of individuals or small groups.
5. This is just the Board's first attempt at making Communications with the membership more transparent, consistent, and efficient. It is certainly possible these policies will need to be revised, or new policies added, to keep the membership fully comprised of the Board's decisions and rationale for the same.

**The HOA board reserves the rights to make changes to policies at its discretion.*